

# Newsletter 5

## FAC Mk 2 floor hatch replacement



This is about access hatches on the Mk 2 model.

The Mk 2 Full Access Composter (FAC) had galvanised floor hatches and a fibre glass (GRP) pedestal in grey or white. Unless your toilet has had very low use you will probably have noticed that the frames of the floor hatches are susceptible to corrosion.

You may have noticed that the hatch in front of the urinal suffers this problem more than the others. Men aren't always very good at aiming and some urine gets on the floor. Urine is quite corrosive to zinc coated steel due to the ammonia it produces when outside the body, and also due to its salt content.

We have finally secured some stainless steel frames for the hatches. Usually, the covers themselves are sound and, in any case, we have a good stock of galvanised ones should you need one.

To check the price of replacement frames in stainless steel go to the Spares page on our website. We also supply an instruction sheet giving guidance on how to replace them.

## Additional Urine Plate

If you are getting too much urine in the vault you may need an additional urine plate. Or you may have that plate but have had difficulty fitting it. Please ask us.

## Toilet Rescue

What to do if you have a NatSol composting toilet (the FAC) which has not been used for some time.

In one respect this is easier than normal servicing. If you are certain it hasn't been used for some time, a year or more for instance, then there should be no fresh material in the vaults. That means you can empty both of them and dispose of the compost as described in our Management Guide (MG). The best option in this respect is to carry on further composting in a dedicated bunker on site.

If the vault with the pedestal is not full and there is no sign of liquid in the vaults then it may be fine to resume use straight away but you would be wise to check the MG and go through a deep clean and general service. Get yourself the correct MG for your toilet - Mk2 or Mk3. These are available on our website at:

[www.natsol.co.uk/technical/manage-full-access](http://www.natsol.co.uk/technical/manage-full-access)

If you suspect an issue then go to:

[www.natsol.co.uk/manage/Toilet%20rescue.pdf](http://www.natsol.co.uk/manage/Toilet%20rescue.pdf)

We are always happy to discuss and help you resolve an operating difficulty.

**NatSol**

**Tel:** 01686 412653

**Email:** [info@natsol.co.uk](mailto:info@natsol.co.uk)